

PEARL

Setup Guide



LifeStation
MEDICAL ALERT SYSTEMS

What's in the box



Pearl



Charger

LifeStation

PEARL



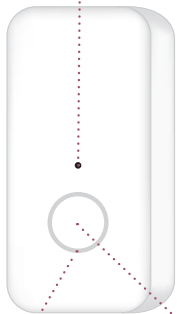
Lanyard



Belt Clip
(optional)

Get to know your **Pearl**

Microphone



**Emergency
Ring Light**

Help Button

To Cancel Alarm
Press the Help
Button Again

**Charging
Contacts**

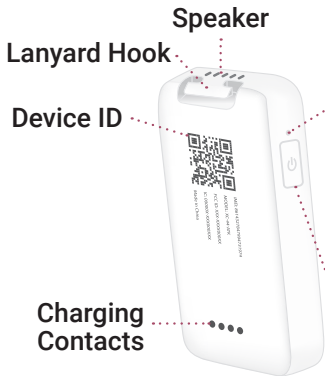


Charger Light

Off = Not Plugged In
White = Plugged In & Powered
Blue = Pearl Charging

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Power Button Light

Green = Pearl is Charged & Powered On

Yellow = Charge Your Pearl

No Light = Pearl is Powered Off

Power Button

Hold the Power Button to Turn On/ Off Your Pearl When the device is On, tap the power button once to see the battery charge remaining. Three **green** dots indicates a full charge.

Frequently asked questions

1. How often should I charge my Pearl?

For best results, you should fully charge your Pearl daily.



Charge Daily

2. Is my Pearl waterproof?

Your Pearl is IP76 waterproof and can be worn in the shower but should not be submerged in water.



Water-Resistant



Do Not Submerge

3. Where does my Pearl work?

Your Pearl will work both inside and outside your home, so long as there is cellular coverage.



In the House



Out of the House

4. How often should I test my Pearl?

You should test your Pearl monthly. To test your Pearl, press and hold the Help Button until you hear the emergency alert message. When you are connected to the Monitoring Center, indicate that you are just testing your Pearl.



Test Monthly

Setting up your **Pearl**

1. Plug in the charger.

The charger light will turn white.



Charger plugged in



2. Place your Pearl on the charger as shown.

When charging properly, the charger light will turn **blue** and your Pearl will announce "Charging".



Pearl charging



- ## 3. Test your Pearl by pressing and holding the Help Button until you hear the emergency alert message. When you are connected to the Monitoring Center, indicate that you are just testing your device.



Pearl fully charged

Setting up your Pearl

To power ON your Pearl:

Place your Pearl in the charger or press and hold the power button for three seconds. When your Pearl powers on, you will feel a vibration and hear "Powering on."

To power OFF your Pearl:

Press and hold the power button for three seconds. Your Pearl will vibrate, the power light will flash and then turn off. ***Please make sure to turn off your Pearl before returning it.***

In case of emergency

If you need assistance, press and hold the help button until you hear the emergency alert message.

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You will be connected with a Care Specialist who is available to help.
Your Pearl will work inside or outside, wherever there is cell coverage.

How to cancel an accidental activation

To cancel an alarm, press the Help Button again.

If you are connected, and the monitoring center asks if you need help, state in a clear voice “No.”

You will be asked to confirm that no help is needed.



Fall Detection (optional)

For devices with Fall Detection enabled, if a fall is detected and you are unable to press the Help Button, the device sends an emergency fall alert to a Care Specialist.

For best results, wear your Pearl on the lanyard and outside of all your clothing.

Fall Detection does not detect 100% of falls. If able, users should always push their button when they need help.

How to wear your **Pearl**

Wear your Pearl as a necklace

- Your Pearl will come ready to wear with the lanyard attached. Should you take the lanyard off, it can be easily reattached by looping it around the hook at the top of your Pearl. The lanyard is adjustable for your comfort and has a breakaway clasp.



Please note if you have fall detection, we recommend you wear your Pearl around your neck.

Using the optional belt clip

- If your package included the belt clip add-on, hold the belt clip in one hand and the device in your other hand. Place your Pearl into the clip and push it into place until you feel it click.



Thank you for joining the
LifeStation family

LifeStation[®]
MEDICAL ALERT SYSTEMS

Customer Care
800-998-2400



Scan here for this guide
in Spanish, Mandarin,
Russian, and more

This device is dependent on cellular coverage to work.
Where cellular coverage is limited, you may encounter diminished device capabilities.